



P.O. Box 957053 Hoffman Estates, IL 60169 (847) 708-6241

## Season 2018 – 2019

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_ (All invoices will be sent via email, unless otherwise requested for an additional fee)

All Clear Snow Removal (ACSR) will use its professional judgment on how to go about clearing the property in a way that it is safe for both parties. When storm accumulates 2" and has subsided ACSR will then dispatch all the proper equipment. ACSR is not responsible to plow under or within one (1) foot of obstructions that are left in plow zones. All weather is judged from the National Weather Service for your specific area.

**Full Service Clearing:** Includes front walkway/porch shoveled and driveway plowed. Additional areas exta.

### Full Season (pricing based off 12 clearings but you receive 15 clearings)

- 2 wide driveway \$300 / season without Salt
- 2 wide driveway \$360 / season with Salt
- 3 wide driveway \$360 / season without Salt
- 3 wide driveway \$444 / season with Salt
- Brick and Larger drives please contact

### Per Snow Fall

- 2 wide driveway \$25 / fall without salt
- 2 wide driveway \$30 / fall with salt
- 3 wide driveway \$30 / fall without salt
- 3 wide driveway \$37 / fall with salt
- Brick and Larger drives please contact

### **Blizzard Conditions & Severe Blizzard Conditions:**

*You may always request additional clearing(s) at the Per Snow Fall rate at any time.*

- In the instance that one storm generates *4-7 inches in a 24-hour period*, this is considered Blizzard Conditions. 1 1/2 clearings will be deducted from *Full Season* clearing totals and/or charged to *Per Snow Fall Clients*.
- In the instance that one storm generates *7-11 inches in a 24-hour period*, this is considered Severe Blizzard Conditions and 2 clearings will be deducted from *Full Season* clearing totals and/or charged to *Per Snow Fall Clients*.
- In the instance that one storm generates *11-15 inches in a 24-hour period*, this is considered Extremely Severe Blizzard Conditions and 3 clearings will be deducted from *Full Season* clearing totals and/or charged to *Per Snow Fall Clients*.
- In the instance that one storm generates *15+ inches in a 24-hour period*, this is considered Super Extreme Severe Blizzard Conditions and 4 clearings will be deducted from *Full Season* clearing totals and/or charged to *Per Snow Fall Clients*.

### **Billing:**

**Full Season:** Full Season payment is due in full by December 1st.

Full Season rate includes 15 clearings, for the price of 12 clearings, for the season. In the instance that the season generates more than 15 clearings, each additional clearing will be charged at the Per Snow Fall rate. 1/2 of unused clears can be rolled over to the next year's contract. Clears can only roll over 1 year. No monetary credit will be given for unused clears.

**Per Snow Fall:** ACSR will bill on or near the 15th and the 30th of each month. If a storm is predicted to fall close to these dates ACSR will use its best judgment to combine billing as much as possible.

**Late Fees:** If payments are not received by the next billing cycle, a \$10 or 10% late fee, whichever is greater, will be applied to your next invoice. This applies per property, per invoice. All services will be suspended after the lack of 2 payments, until payment is received or issue is addressed.

**Mailing Fee:** All Invoices will be emailed unless specifically requested otherwise. \$1.50 charge will be added to each invoice sent via postal mail. Senior Citizens can request to have this fee waived.

**Cancellations:** By signing this contract you are bound to a seasonal agreement. You may cancel this contract within 10 days of signing. Any cancelations after the 10th day (including weekends) of this agreement will be subject to a \$30 cancellation fee with no reimbursements of completed clears. Canceling a Multi-Year will also be subject to the cancellation fee.



**Ice Management Route: (2 wide = \$15 / 3 wide = \$20)**

In the instance that ice accumulative is predicted, ACSR will salt driveways and walkways. This is the best way to insure the lack of ice buildup and nice clear plows all season. Priced per occurrence without plow.

- YES, please add me to the salt only route as well.
- NO, please do not add me to the salt only route as well.

**Markers:** One-time payment. Standard driveway requires 4-8 markers. ACSR will come prior to the first snow fall to place the markers then at the end of the season ACSR will remove. ACSR uses its professional judgment as to how many markers to use. This helps insure that ACSR gets as close as possible to the grass line without damaging. No damage is not guaranteed. If you have your own markers you can place them. ACSR is not responsible for replacing or damage if placed incorrectly.

- YES, please mark my driveway for an additional \$3 per marker.
- NO, please do not mark my driveway for an additional \$3 per marker.

**Public Sidewalks and Additional Areas:** Pricing of \$5 per walkway/public sidewalk is a standard pricing and can be more depending on the size of the walkway and or public sidewalk. By checking these boxes you are committing to *public sidewalks* every plow occurrence. If you are requesting additional areas please contact ACSR for proper pricing.

- YES, please clear my public sidewalk.
- NO, please do not clear my public sidewalk.

**Discounts:** (check all that apply at time of signing)

**Senior Citizen Discounts** -  10% off Full Season contract or  Postal Mailing fee waived.

**Referral Discount** – Get 1 free clearing for the referral of 1 customer. Referred customer must sign contract for *Full Season* or *Per Snow Fall* to be eligible for discount. Not applicable towards blizzard conditions. A credit of 1 clearing at standard rate will be applied to your account.

**Neighborhood Referral Discount** – Refer 5 neighbors in your subdivision and receive your *Full Season* contract completely FREE!! Based on *Full Season* rate, not applicable towards blizzard conditions. Referred customers must sign contract for *Full Season* or *Per Snow Fall* to be eligible for discount. If received after 12/1, a credit will be made to your account for the following year's contract.

**Multi-year Discount** - Save over \$50! Lock in ACSR for 2019-2020 and 2020-2021 season and receive a 5% discount this year and the next 2 years! Payments will be billed November 1st of the season & only applies to FULL SEASON contracts.

Sincerely,  
 All Clear Snow Removal  
  
 Vincent L. Campbell  
 President

Accepted By:  
 I have read and understood the scope of work  
 \_\_\_\_\_  
 Signed and Date  
 \_\_\_\_\_  
 Print Name

Please complete and return to:

All Clear Snow Removal  
 P.O. Box 957053  
 Hoffman Estates, IL 60169  
[info@allclearsnowremoval.com](mailto:info@allclearsnowremoval.com)

Please feel free to contact us at any time with any comments, concerns and/or questions that may arise.



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## Scope of Work

### **General Overview**

All Clear Snow Removal, hereinafter referred to as ACSR, shall provide all labor, materials, equipment, fuel and supervision necessary to periodically remove snow and ice from the property. These areas generally include but are not limited to; driveways, main entrances, automobile parking lots, truck docks, dumpster enclosures, fire hydrants and sidewalks. Municipal sidewalks as required by the village or city are services only upon special request of the customer at additional cost.

**Plowing and Sidewalk Clearing Policy:** Plowing operations and sidewalk shoveling operations will begin upon accumulation of one (1) inch or more of snow and/or ice on the pavement surfaces for commercial properties and two (2) inches for residential properties.

### **Daytime Storm Management**

For the purpose of this agreement, "Daytime Storm Management" refers to anytime of the day, on any given day of the week, in any time zone, in which the property being serviced is not completely free of obstructions and safety concerns such as vehicles and pedestrians. This generally includes but are not limited to clearing and de-icing only at the property entrances, parking lot drive isle, truck docks, main pedestrian walkway, and building entrance. If needed, ACSR will clear property billed at the rate of either a business pass or a lot clearing. All other area will not be serviced until after the property has become completely accessible to ACSR and the needed equipment can be operated without danger to pedestrians and or vehicles. ACSR will still perform and bill a "Full Service Clearing" after the property becomes completely accessible.

### **Overnight Operations**

For the purpose of this agreement, "Overnight Operations" are considered to be those which take place when the property is completely free from all obstructions and safety concerns such as vehicles and pedestrians and allow ACSR complete access to the work area. It does not necessarily coincide with any particular time of the day. ACSR will continually monitor weather conditions and respond with the necessary people, equipment, and supplies in order to complete the job. Generally, operators shall begin clearing and de-icing operations at the designated property address when snow fall accumulation has reached approximately one to two (1-2) inch in depth, but before the depth of the snow exceeds four (4) inches whenever possible.

### **Placement of Snow**

The general pattern for clearing snow operations is to move the snow, as much as possible, in a direction away from the building or buildings. Locations for the storage of cleared snow should be designated on the site plan of the property as supplied by the owner. Specified snow placement areas must be realistic and can be altered by ACSR for no given reason or notification to owner. If owner does not provide the site plan, ACSR will use their own discretion for snow placement.

### **Damage**

ACSR is not liable for any damage caused by equipment. Any other damage to private property is to be reported within 24 hours.

### **De-icing Chemicals**

De-icing chemicals can be used, for all areas of the property including but not limited to main entrances, automobiles parking lots, truck docks, dumpster enclosures, pedestrian area adjacent to buildings such as main building entrances, main walk ways, and municipal sidewalks. Discretion to "what and when" is solely that of ACSR. Direction of this application and its associated price is solely that of ACSR Removal. The supply and demand of the market during lean supply times may significantly increase your price for ice control products and services. Customer may not authorize the use of supplement or alternate vendor in order to gain lower price during these times or for any other reason.

### **Drift Control**

As a part of winter storm management, there is often a need for post storm clean up due to blowing and drifting snow. ACSR will use reasonable efforts to visit your property to monitor for these conditions, yet it is the customer's sole responsibility to notify ACSR off these conditions on your property so we may respond to your needs as soon as possible. Drift control is priced at an applicable rate based on business hours, either business pass or lot clearing.



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### **Freeze / Thaw Monitoring**

Customer is solely responsible for the monitoring of freezing and thawing patterns. Surfaces almost always freeze immediately after plowing. Refreezing of surfaces is also likely to occur on non-storm days following a freeze / thaw / refreeze pattern of temperature and sun exposure to the property. In the event that any of these conditions exists, the customer must call ACSR immediately and allow adequate time to respond to the situation with personnel and equipment priced as needed. Freeze / Thaw Monitoring is priced at an applicable rate based on business hours, either business pass or lot clearing.

### **Holiday Storm Management**

If a storm event occurs during the specific dates as listed below, ACSR will bill customers at the rate of one and a half (1 1/2) times that storm rate. This is applied to blizzard condition rates as well.

- Thanksgiving Day
- Christmas Eve
- Christmas Day
- New Year's Eve
- New Year's Day
- Easter

### **Pausing Operations due to safety concerns**

ACSR Removal reserves the right, in its sole discretion to pause snow removal operations of any kind if weather conditions become too severe to work safely, without belief or penalty by customer. ACSR will resume operations as soon as it is safe, in its sole discretion.

### **Weather Conditions**

ACSR will exercise its best judgment based upon weather forecasts and existing conditions at the time. Customer is aware that weather conditions in the Chicago land area change rapidly and without notice. Changes in weather conditions are considered "Acts of Nature" and ACSR will assume no liability for "Acts of Nature". Reports of any damages must be reported within 24 hours. Failure to report the damages constitutes a waiver and the contractor is released from liability.

### **Blizzard Conditions & Severe Blizzard Conditions:**

See pricing page for details of your specific contract. Residential and commercial contracts will vary.